

VIOLENCE AND EXTORTION

NO BUSINESS SHOULD OPERATE UNDER THREAT. TALK TO US.



Respond effectively to threats and extortion

- Never give in to blackmail. Never pay the demanded amounts or interact with criminals.
- Document all incidents and report any suspicious activity immediately.



Protect your staff

- Ensure employees are trained to recognize suspicious behaviour.
- Develop an emergency plan for threats such as intimidation, assault, or arson.



Strengthen the physical security of your business

- Improve interior and exterior lighting.
- Install working surveillance cameras, a silent alarm system, or panic buttons.



CONTACT US



Emergency 9-1-1

Centrale de l'information criminelle
Anonymous and confidential
1-800-659-4264
cic@surete.qc.ca



UNIS

PROTÉGER. ÉCOUTER. INTERVENIR :

UNIS CONTRE LA VIOLENCE
ENVERS LES COMMERÇANT(E)S

VIOLENCE AND EXTORTION

YOU ARE NOT ALONE. TALK TO US.



Monitor fake online reviews

- Identify fake reviews (e.g., anonymous or newly created profiles, exaggerated or inaccurate claims, or multiple negative reviews posted within a short period of time) and report them to the platforms.
- Never pay to have negative reviews removed.



Prevent arson

- Use intrusion-resistant storefront windows and shatter-resistant protective film.
- Keep building fronts clear of items that could be used to break windows or fuel a fire (boxes, garbage, pallets).
- Install smoke detectors connected to a central monitoring station and automatic fire suppression systems in high-risk areas.



Protect sensitive business information

- Raise staff awareness about the confidentiality of the information they share
- Change routines (e.g., vary deposit times).
- Limit information that could facilitate criminal targeting on social media and in public records (e.g., Québec Enterprise Register).



WHY REPORT TO POLICE

- + Get support and tailored advice
- + Break free from criminal control
- + Help keep your loved ones and neighbourhood safe
- + Increase the chances of arresting those responsible
- + Help identify and bring criminals to justice



IMPORTANT:

If you have paid for protection, you did nothing wrong.